

How to activate a different version or serial number

Products

Sage 50—U.S. Edition

Country

North America

Description

- Change my serial number
- Change version of Sage 50—U.S. Edition
- Activate my new serial number
- Add licenses
- Upgrade from one product flavor to another
- How do I upgrade from lower version to a higher version, within the same product year?
- I purchased a different version of Sage or purchased more user licenses, how do I switch from my current version or user license limit?
- How do I change my product version or user license limit?

Resolution

1. Go to the server or the main computer hosting the data.
2. Open Sage 50.
3. Select **Help**, and then select **Sage 50 Activation, Licensing, and Subscription Options**.
4. Select **Change your current version** and then click **OK**.
5. Enter your new **Serial Number** and click **OK**.
6. Sage will automatically close and reopen. If it does not, close Sage 50 manually and reopen it.
7. Select **Help**, and then select **About Sage 50**.
8. Verify the new serial number is displayed.

Note: When Sage 50 is opened on the workstations, it will automatically activate the new serial number **as long as the data path on the workstation is pointed to the correct server data path**.

If the workstation does not automatically pick up the new serial number, it is most likely because it has a local data path. In this case, perform steps 2-8 above on the workstation(s) to activate the new serial number.

